

HENDON RESIDENTS FORUM

Monday 21 November 6pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

ISSUES TO BE CONSIDERED

Issue Raised	Response
<p>1. Petition Received Hillcrest Avenue – Controlled Parking Zone</p> <p>In favour of Hillcrest Avenue becoming a CPZ</p> <p>27 signatures</p> <p>Eli Klien</p>	<p>Whilst the introduction of a Controlled Parking Zone (CPZ) can be effective in deterring ‘commuter’ type parking and therefore relive pressure on local residents, the Council has no plans to introduce CPZ restrictions in Hillcrest Avenue at the present time.</p> <p>The details of the petition and the request for the introduction of a CPZ will be kept on file should the Council carry out an investigation into the parking situation in the area in future.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
<p>2. Petition Received</p> <p>Change in Parking Meters in Mill Hill Broadway</p> <p>78 Signatures</p> <p><i>Lack of consultation and requested information on Scratch cards.</i></p> <p>Mr Simon Millet</p>	<p>The removal of the machines is part of a cost reduction and service improvement strategy approved by the Council as part of its business planning process. The overall programme will result in benefits to both motorists and the Council through the provision of a more reliable and cost effective service. Even before any machines were removed, over 50% of motorists were using the cashless service.</p> <p>Although the decision to remove the machines was not taken until 5 August the proposal has been under discussion for many months and widely publicised in the local press and elsewhere.</p> <p>Throughout London pay and display and metered parking systems which involve boxes of coins on the streets are notorious for their links to both ad hoc and organised crime. In Barnet police activity in the form of court proceedings and Anti-social Behaviour Contracts has proved little deterrent to the attacks on our infrastructure. The removal of the cash machines and</p>

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	<p>introduction of the cashless system is fully supported by the Metropolitan Police Service.</p> <p>The provision of free parking for an initial period will result in a loss of revenue which would have to be made up by higher charges elsewhere if the books are to be balanced. The current arrangements are considered to be a suitable balance between the desires and needs of residents, visitors and businesses.</p> <p>Cheap parking should be provided The same arguments apply as above in that a loss of revenue would have to be made up by higher charges elsewhere.</p> <p>Free parking should be provided through December The same arguments apply as above in that a loss of revenue would have to be made up by higher charges elsewhere. It is also the case that the widespread provision of free parking would be likely to give rise to space-blocking by commuters and workers giving rise to congestion.</p> <p>Scratch Cards On the matter of Scratch Cards, you'll recall that I reported this to the West Hendon Councillors on Friday last week and the current position is:</p> <ul style="list-style-type: none"> • Our target date for implementation is Monday 5 December but we are in the hands of the printers • Scratch cards will cost £2 each; the minimum amount purchased in a single transaction is four cards • From early December they will be available online to purchase from the Parking web page • They will not be available to purchase through libraries • Retailers will be able to sell Scratch Cards if they wish but there will be no discount. <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

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3.	<p>Joint letter of representation</p> <p>Bittacy Close, Mill Hill</p> <p>Relating to congestion of traffic on Bittacy Hill & Bittacy Close</p> <p>Bittacy Close Residents</p>	<p>The issues with vehicles parking on Bittacy Hill are something the Council is aware of and following investigations carried out within the last 2 months, have a proposal to introduce 'at any time' yellow line waiting restrictions along one side of Bittacy Hill and at it's junctions with Bittacy Close and Engel Park in order to deter obstructive parking.</p> <p>We are currently conducting an internal consultation in order to gain approval for the proposals which, assuming council acceptance, are subject to a statutory procedure including a local consultation which has to be adhered to before the proposal can be implemented.</p> <p>Assuming all statutory requirements are met and subject to any comments/objections received it is anticipated the restrictions would be introduced early in the new year.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
4.	<p>Resurface Wykeham Road and remove the speed humps.</p> <p>Urge the Council to reconsider this decision.</p> <p>Sylvie Bollag</p>	<p>Wykeham Road is programmed for resurfacing commencing on 9 January with completion by 19 January 2012.</p> <p>The Council will be following our approved process when implementing such works. This involves: Removing the existing humps to facilitate the resurfacing works, carrying out pre-works surveys and following up with post works surveys and resident consultation. The outcome will determine whether it is appropriate to consider any traffic management measures.</p> <p>Paul Bragg Paul.bragg@barnet.gov.uk</p>
5.	<p>Edgware Town Centre Concerning</p> <ul style="list-style-type: none"> • Parking Issues 	<p>It is difficult to comment at this stage without knowing the specific areas of concern, but it is assumed that the query relates to adequate parking provision for customers visiting the area. These matters have been discussed at the Edgware Business Forums that take place regularly and the Council are keen to continue dialogue in this way should there be any possibility of making changes that would guarantee improvements for the area. If specifics of the concern could be made available then we would be happy to investigate and provide a more rounded response.</p>

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<ul style="list-style-type: none"> • A-boards • Street drinking <p>Clare Sudwarts / Rick Clucus</p>	<p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>If A Board's are on private land/premises then the Council are unable to do anything but if on public land/premises or causing a public obstruction then we can visit and deal with.</p> <p>The Priority Intervention Team work regularly with the local SNT to monitor this issue.</p> <p>From an enforcement perspective the police have powers to move on and to confiscate alcohol if ASB or disorder seems likely. Longer term, there are also plans to consider wider implementation of existing controlled drinking zones (Edgware is not currently covered). Areas identified as problematic in recent weeks/months include:</p> <ul style="list-style-type: none"> • (behind) LA Fitness centre in Rectory lane – a number of street drinkers have been identified her and PIT & SNT have visited the area on several occasions to move people on and confiscate where appropriate • Bakery Path – Have been problems with drinking here and urination behind the Thames Water Cabinet at the junction with Station Road. This is now cleared and disinfected on a daily basis. • Herronsgate Car Park – garage being emptied and used for drinking. PIT and SNT aware, have visited and arranged area clearance. Will continue to monitor and are looking to liaise with owners re longer term solution. <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>
<p>6. Rubbish in Ravenshurst Avenue</p> <p>Letter received from Mr Parshottam Mistry, Ravenshurst Avenue resident.</p>	<p>In order to address the comments raised by Mr Patel which the Council is grateful for a site visit will be conducted on Tuesday 22 November 2011 in order to establish residents' concerns and to consider appropriate action.</p> <p>Mr Patel will be advised of any identified actions and updated response will</p>

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Mr Patel	<p>be provided in actions notes.</p> <p>Dave Ward Dave.Ward@barnet.gov.uk</p>
<p>7. Investigate having CPZ in the Shirehall Park Area</p> <p>Commuters park their cars freely all day and then travel to work on the tube</p> <p>Local Resident</p>	<p>Officers are not aware of any particular issues affecting residents of the area caused by commuter parking prior to this request. Whilst sympathetic to the concern, the presence of parked vehicles, whether commuter or otherwise is not necessarily give justification to introducing a CPZ as there needs t be evidence that residents and their visitors are experiencing on-going problems due to parking demand and/or traffic and road safety issues are being compromised.</p> <p>However, it may be that motorists are parking at specific locations resulting in localised issues in which case officers would be pleased to investigate if these locations are made known to us.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

Future meeting dates:

Date	Venue
23 January 2012	Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG
14 March 2012	

Contact: Paul Frost, Business Governance Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk

HENDON RESIDENTS FORUM

Wednesday 12 September 2011 6:00pm

Copthall School

Action/Update Note

Chairman: *Councillor Brian Gordon
Vice-Chairman: Councillor Sury Khatri

*Denotes Councillor Present

	Issues Raised	Response	Update
1.	<p>Petition – Selvage Lane – Parking on Carriageway</p> <p>61 Signatures</p> <p>Mr B P De Lord</p>	<p>Following representations from Ward Members this street will not be subject to footway enforcement other than in exceptional circumstances.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>Mr B P De Lord expressed concerns regarding the parking on this carriageway.</p> <p>Mr B P De Lord thanked Councillor Gordon and Paul Frost for reporting his petition to the Forum and progressing this issue.</p>
2.	<p>Edgware war memorial</p>	<p>As any agreement with the London Borough of Harrow is looking more and more remote the Council will arrange to consult through the Barnet War Memorial Initiative to agree a plan, subject to funding to ensure that the names are recorded at the memorial in a sympathetic way.</p> <p>Mark Armstrong Mark.armstrong@barnet.gov.uk</p>	
a)	<p>What is the up to date position regarding commemoration the fallen of WW2 and subsequent conflict</p>		
b)	<p>Response to the local community and local crime following the riots.</p>	<p><u>Response to the local community and crime following the riots</u></p> <p>Barnet saw sporadic acts of violence and looting</p>	<p>No Further response required Steve.murrant@barnet.gov.uk</p>

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	<p>but not on the same scale as other boroughs, such as Hackney, Enfield, Croydon and Camden. Barnet Borough Police were extremely effective in tackling the civil disturbances through prompt and intelligent deployment of their resources which in no small part limited the disruption and damage caused and they should be commended for the job they did.</p> <p>The Police and the Council ensured timely and consistent communications throughout the period of unrest both out on the ground meeting residents and providing reassurance to businesses, for example Councillor walkabouts in hotspot areas and also through organising various meetings with traders and also local groups including youth representatives.</p> <p>Those meetings were really the start of a continuing process to tackle the root causes. The council has made a commitment to ensure that Barnet does not become a victim of civil disturbance in the future and has put in place a range of actions and events that will be</p>	

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		<p>undertaken over the next three to six months which will include a review of the youth support activities undertaken by agencies during the unrest, a young persons think tank established on Grahame Park and work with the retail sector to understand customer behaviour and experiences that can support the development of a community cohesion evaluation framework for the borough.</p> <p>Steve Murrant Steve.murrant@barnet.gov.uk</p>	
c)	Parking in bus stops in Watling Avenue	<p>Parking at bus stops is not allowed at most locations in the Borough and there would be signs and road markings advising of this. If there is concern regarding compliance at a particular location this concerns should be raised – giving the exact location with the Council who will investigate accordingly to establish where enforcement can be carried out or not.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>Enforcement action will be targeted at the bus stops in the main shopping street</p> <p>John McCardle john.mccardle@barnet.gov.uk</p>
d)	The environmental consequences of freight trains on the FCC line from Mill Hill and Hendon	<p>If there is a specific question please direct it to Ralph Haynes at ralph.haynes@barnet.gov.uk or 0208 3359 7448.</p>	<p>Concerns should be passed to Network Rail via their National Helpline 0845 711 4141. All calls are logged, followed up and responded to</p> <p>Mervyn Bartlett Mervyn.bartlett@barnet.gov.uk</p>
e)	The traffic and parking implications of the removal of ticket office at Hendon	<p>None have been identified and Officers are keen to hear views on why there might be.</p>	<p>No representations have been made about this</p> <p>Mervyn Bartlett</p>

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f)	FCC station The proposed free school in Mill Hill: the parking and traffic implications	Neil Richardson Neil.richardson@barnet.gov.uk These are planning related issues and therefore not part of the Forum's remit. However, details can be supplied outside of the Forum in due course. Neil Richardson Neil.richardson@barnet.gov.uk	mervyn.bartlett@barnet.gov.uk The draft School Travel Plan has been submitted and is being reviewed by officers. . A number of traffic and parking issues have been brought to officers attention in connection with the repeat application for the permanent school. Mervyn Bartlett mervyn.bartlett@barnet.gov.uk
g)	West Hendon estate regeneration: the parking and traffic implications of the proposed changes to the scheme	These are planning related issues and therefore not part of the Forum's remit. However, details can be supplied outside of the Forum in due course. Neil Richardson Neil.richardson@barnet.gov.uk	A public meeting is being held on 6 th October where an update on the Regeneration scheme will be provided Tony Westbrook tony.westbrook@barnet.gov.uk
h)	Church Farmhouse museum: the implications for local security of the building being kept empty	We are looking to resolve the future of this building as a matter of urgency. Security of this property will be maintained during this period.	Pavillion Way will be thoroughly cleaned today 4/10/11 and all litter and any syringes found removed.
i)	The Watling boys club building; the implications for local security of the building being kept empty	Offers received and property will come under offer shortly with a condition that sale concluded quickly	The syringes and other rubbish was removed following the initial report.
j)	The former child guidance building, North rd estate: the implications for local security of the building being kept empty	Authority is being sought to market the property. Following a break in we installed steel doors and window covers and an alarm monitored by a security company. Position is being reviewed on a regular basis. Richard Malinowski Richard.malinowski@barnet.gov.uk	Watling Boys Club is now under offer and Legal Department instructed Richard Malinowski Richard.malinowski@barnet.gov.uk
3.	The junction at Kingsbury Road / Edgware Road is too dangerous to cross especially for the elderly people, can this junction be made safer?	The council typically assess such requests against an agreed criteria that considers elements such as traffic and pedestrian volume and accidents. When reviewed in this context there is no justification in	No further update. Neil Richardson Neil.richardson@barnet.gov.uk

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	Mrs Sylvia Newman	<p>considering possible improvements, especially as it is on a strategic and traffic sensitive route which limits the option of measures that may be considered.</p> <p>Therefore whilst there are no plans to take any action at this location the concern will be held on file should the situation change.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	
4. a)	The incomplete re paving of Bunns Lane	<p>Initially £85,000 was allocated to relay only the south side footway of Bunns Lane stretching from the Page Street junction to the A1 over-bridge. The identified extent of work was based on a footway condition survey and financed by a Transport for London (TfL) (Neighbourhoods - Footway Parking) fund. Subsequently, further funding became available to extend the works on the north side of Bunns Lane from Page Street to Copthall Drive. No further funding is currently available for this scheme but the section of Bunns Lane from Copthall Drive to the A1 over-bridge will remain under review for future programming. It will also be regularly inspected for damage or trip hazards that may breach reactive maintenance standards.</p> <p>In May 2011, prior to works starting, the residents of Bunns Lane were letter dropped to advise them that forthcoming footway works could cause local short term inconvenience. Unfortunately this letter may have given expectation that all of the footway fronting properties was to be relayed.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>Communication was made with the resident of number 24 in August advising they were outside the footway relay scheme area and that the LBB reactive maintenance section would inspect for any footway defects that trigger reactive maintenance standards. The frontage of number 86 was further inspected on 25th September and this noted water emerging from the A1 embankment and traversing the footway. Aolia Water were contacted by telephone and their operator advised that they were already aware of a problem and repair work was scheduled to rectify</p>
b)	The lack of neighbourhood watch	The co-ordinator is currently on annual leave. A	For information on neighbourhood watch schemes contact:

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	scheme Ashley Phillips	response will therefore follow. Steve Murrant Steve.murrant@barnet.gov.uk	barnetboroughwatch@gmail.com
5.	<p>I run and manage Hendon Park Cafe. There is a piece of redundant land adjacent to my cafe which i am trying to turn into a Car Park. This was going to help many park users inc disabled park users and parents with young children whom without this additional parking available simply cannot visit Hendon Park.</p> <p>Greenspaces thought this was a good idea and was willing to lease me the land providing i get planning permission. After recieving planning permission for 22 spaces inc disabled spaces, i have now been told by Greenspaces that i cannot go ahead with the car park.</p> <p>I would like to know whats the reason why i cannot go ahead, & where does the council expect disabled people & families with small children to park, keeping in mind that the only available pay and display parking is all day residents parking too, and therefore never any spaces available.</p> <p>Jason Ezekiel</p>	<p>In considering the application for landlords consent in detail it was determined that it would not be appropriate to delegate park land over to a privately run car park.</p> <p>Furthermore the Council is taking a fresh look across all its parks and open spaces in the current climate to explore how it can best provide the services that users need alongside the desire to increase the use of parks and continue to reduce operating costs.</p> <p>As part of this process consideration will be given to existing and new car parking facilities, in the case of the latter where new facilities are thought to be needed, consideration by way of a feasibility study will be undertaken and where appropriate progressed by the Council.</p> <p>Jenny Warren parks@barnet.gov.uk</p>	This item was referred to the Hendon Area Environment Sub-Committee.
6.a)	Why has Barnet Council not carried out the promised parking review?	The Council has a number of calls on its resources and has been unable to allocate time to reviewing these streets. It would be imprudent to make any	This item was referred to the Hendon Area Environment Sub-Committee.

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<p>b) Why are PCN's still being issued in Woodfield Avenue Hillfield Avenue and Silkfield Road when we are still waiting for the promised review?</p> <p>c) Why have Barnet Council issued notices to Colindale residents increasing their PCN charges which we were told had been suspended, and threatening them with bailiffs?</p> <p>Rachel Zegerman</p>	<p>statement on when such resource might become available, but it is unlikely to be in the near future.</p> <p>PCNs are not being issued on these three streets as they are not subject to footway enforcement other than in exceptional circumstances. This is likely to remain the case until a formal review takes place, whenever that might be.</p> <p>In respect of PCNs already in play, when a PCN is issued it will be subject to an automatic progression which will see it double, then increase by half again, then be registered in court as a debt and passed to bailiffs for collection. This will happen, in particular, if a motorist disregards the Notice and subsequent correspondence as the issuing authenticity will write to the registered keeper of the vehicle at each stage.</p> <p>It is the case that Notices can be withdrawn or cancelled following challenge by the driver or keeper, but in Barnet every such instance results in a letter from the Council confirming the action that has been taken. Motorists should be wary of assurances given by third parties and should rely only on formal correspondence issued by the Council's Notice Processing Unit.</p> <p>If any resident has a specific Notice that they wish to challenge then they should write to the Council asking that the specific case be reviewed.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	

The Forum which commenced at 6.00pm ended at 7:45pm

Date of Future Meetings

Date	Venue
21 November 2011	Hendon Town Hall, The Burroughs, Hendon, NW4 4BG
23 January 2012	
14 March 2012	

Officers Present:

Mervyn Bartlett –Transport & Regeneration Manager

Paul Frost – Business Governance Officer

Councillors Present:

Councillor Joan Scannell

Councillor Claire Farrier

Councillor Geoffrey Johnson

Councillor Julie Johnson

Councillor Brian Schama

Councillor Ansuya Sodha

Hendon Residents Forum Contact – Paul Frost Business Governance Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk